



Founded in 1998 just outside Sydney, Australia in the famous suburb of Bondi Beach, our mission was, and still remains; to come up with a more comfortable, secure and stylish means of transporting your digital gear. Today, STM makes a variety of laptop bags, packs, fitted tablet and phone cases. All designed to make life a bit more worry free.

Laptop Bags

laptop bags

We believe laptop bags thoughtfully designed can make your day a bit easier, more organized and certainly protected from life's little mishaps. Your every day or travel bag should not only protect your laptop, ultrabook or tablet but also should be a reflection of your stylish persona. [more](#)

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Limited product lifetime warranty

If you are reading this you either have an “issue” with your current STM bag or you just like reading about warranties. Good news! We write some mean warranty copy!! We also stand behind our products, so read on.

STM offers a product lifetime warranty for bags, specifically any product that is sewn and designed to carry and hold multiple device types, to the original purchaser that our bags are free from defect in materials and workmanship. If, after inspection, we find that the product is defective, we will repair or replace it without charge. STM reserves the right to repair or replace with the same or similar product.

STM’s warranty for cases is for a period of one year. Cases from STM are products that contain a molded plastic component designed for a specific form factor such as a tablet, smartphone or laptop and are warrantied against defects in materials and workmanship for a period of one (1) year from the date of original purchase. If a defect arises and a valid claim is received by STM within the warranty period of one year, STM will repair or exchange the case with an equivalent product. STM warrants the repaired or replacement product provided against defects in materials and workmanship from the date of the repair or replacement for ninety (90) days.

You may not qualify for warranty replacement or repair if your bag or case is affected by accidental damage, misuse, improper care or alteration, animal attack, or the natural breakdown of materials that may occur after extended use of the product. **This warranty also excludes claims for incidental or consequential loss.**

If the product is found to be defective, STM’s only obligation and the purchaser’s sole and exclusive remedy is the repair or replacement of the STM product. STM shall have no liability or responsibility to the purchaser or any other person for any special, incidental or consequential losses or damages caused or alleged to be caused directly or indirectly by the product.

All warranty returns must be sent to STM at the purchaser’s expense with a copy of the purchase receipt. We cannot process your warranty until we receive your product.

The warranty for product used for a specific purpose may vary. If this is the case, details will be indicated on the product packaging. Promotion/branded products are not covered by this warranty.

To make a warranty claim, please fill out our Return Authorisation [online form](#).

Except for the express warranty stated above, STM makes no other warranties with respect to the product, express or implied, including but not limited to merchantability or fitness for a particular purpose.

All STM designs and concepts are the intellectual property of Standard Technical Merchandise.

The bag or case you purchased is only part of keeping your digital device safe from damage. It's not a substitute for improper care, abuse or accidents related to your STM product. Your STM product may mitigate damage to your device and its data if dropped but it will not prevent damage in all situations. Please ensure that you take all necessary steps to prevent loss of data and/or damage by proper care of your bag or case. We highly recommend a regular back up of your data.



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